

**APPENDIX E  
UNIVERSITY OF FLORIDA  
AVERAGE MONTHLY VOLUME BY ACCOUNT  
FY 2009**

<u>Service Category</u>	<u>Service Detail</u>	<u>Concentration</u>	<u>ACH/ Wire</u>	<u>Credit Card</u>	<u>Cashiers</u>	<u>Payroll</u>	<u>PR Tax</u>	<u>Student Financials</u>	<u>Accounts Payable</u>	<u>Total</u>
<b>General Services</b>										
	Account Maintenance	1	1	1	1	1	1	1	1	8
	Account Maintenance - ZBA Master	1	-	-	-	-	-	-	-	1
	Account Maintenance - ZBA Sub	-	1	1	-	1	1	1	1	6
	Dep Recon Sub Account Maintenance	8	-	-	-	-	-	-	-	8
	Deposits	-	-	-	26	-	-	115	>1	141
	Deposited Items	32	-	-	3	-	-	1	>1	36
	Checks Paid	-	-	-	35	524	-	-	-	558
	BR-Cash Deposit Fee	-	-	-	-	-	-	2	-	2
	BR-Deposit Corrections	1	-	-	-	-	-	>1	-	1
	Multiple Statements	1	1	1	1	1	1	1	1	8
	Two-Year Stop Payments	-	-	-	-	17	-	-	-	17
	Non Depositor Check Cashing Fee	-	-	-	-	12	-	26	39	77
<b>Deposit Item Image</b>										
	Deposit Image Viewed - WC Plus	-	-	-	-	-	-	-	2	2
<b>Returns</b>										
	Deposited Items-Charged Back	26	-	-	-	-	-	7	-	33
	Redeposited Items	30	-	-	-	-	-	13	-	43
	Returns Special Instruction-Complex	1	1	1	1	-	-	1	1	6
	Keying per field-Alt mail address	42	-	-	-	-	-	16	-	58
	Keying per field-Maker name	26	-	-	-	-	-	7	-	33

**APPENDIX E  
UNIVERSITY OF FLORIDA  
AVERAGE MONTHLY VOLUME BY ACCOUNT  
FY 2009**

<u>Service Category</u>	<u>Service Detail</u>	<u>Concentration</u>	<u>ACH/ Wire</u>	<u>Credit Card</u>	<u>Cashiers</u>	<u>Payroll</u>	<u>PR Tax</u>	<u>Student Financials</u>	<u>Accounts Payable</u>	<u>Total</u>
<b>ACH</b>										
	Miscellaneous Items Paid	109	25	47	-	3	13	57	58	313
	Block ACH Transactions	1	-	-	1	-	-	-	-	2
	File Processed	-	5	-	-	2	-	34	20	62
	ACH Implementation-Custom	-	-	-	-	-	-	>1	-	>1
	File or Item Update	-	-	-	-	14	-	-	-	14
	Deposits	-	450	1,499	-	8	-	79	7	2,044
	Maintenance	-	2	-	-	1	-	2	1	6
	ACH Recall	-	-	-	-	1	-	-	-	1
	ACH Returns	-	22	-	-	14	-	139	9	184
	ACH Unauthorized Trans-Returned	-	-	-	-	-	-	-	-	-
	ACH Positive Pay-Phone Call	-	-	-	-	-	-	-	-	-
	Reversal Request per File/Item	-	-	-	-	9	-	-	-	9
	ACH Positive Pay-Maintenance	-	1	1	-	1	1	1	1	6
	ACH Originated Items-PPD Debit	-	1,409	-	-	9	-	51	-	1,469
	ACH Originated Items-PPD Credit	-	-	-	-	53,970	-	6,559	-	60,529
	ACH Originated Items-CCD Debit	-	-	-	-	-	-	-	-	-
	ACH Originated Items-CCD Credit	-	-	-	-	-	-	-	3,684	3,684
	ACH Originated Items-WEB Debit	-	-	-	-	-	-	3,305	-	3,305
	Notifications of Change	-	4	-	-	11	-	39	6	60
	UPIC Monthly Maintenance	-	-	-	-	-	-	1	-	1
	Control Total Entry	-	-	-	-	-	-	-	-	-

**APPENDIX E  
UNIVERSITY OF FLORIDA  
AVERAGE MONTHLY VOLUME BY ACCOUNT  
FY 2009**

<u>Service Category</u>	<u>Service Detail</u>	<u>Concentration</u>	<u>ACH/ Wire</u>	<u>Credit Card</u>	<u>Cashiers</u>	<u>Payroll</u>	<u>PR Tax</u>	<u>Student Financials</u>	<u>Accounts Payable</u>	<u>Total</u>
<b>Paper Disbursements</b>										
	Checks Paid-Controlled Disbursement	-	-	-	-	-	-	1,954	9,601	11,555
	Cont Disb-Maintenance	-	-	-	-	-	-	1	1	2
	Paid Item Rejects thru 1%	-	-	-	-	-	-	2	37	39
	Paid Item Rejects over 2%	-	-	-	-	-	-	53	-	53
	Cont Disb-Teller Cashed Float	-	-	-	-	-	-	173	124	297
<b>Customer Cash Letter</b>										
	Deposits	147	-	-	-	-	-	-	-	147
<b>Data Exchange</b>										
	Balance Inquires	-	-	-	-	-	-	2	1	2
	BAI Data Direct to Customer/Item	395	621	1,574	82	597	43	2,257	9,292	14,861
	BAI Transmission	1	1	1	1	1	1	1	1	8
<b>Cash Services</b>										
	MC-Disposable Bags Processed	11	-	-	27	-	-	14	-	51
	MC-Deposit Corrections	-	-	-	>1	-	-	-	-	-
	MC-Cash Deposit Processing	-	-	-	4,592	-	-	301	-	4,893
<b>Paid Check Image</b>										
	Paid Check Image Maintenance	-	-	-	-	1	-	1	1	3
	Paid Chk Image:CD Rom/DVD per Item	-	-	-	-	524	-	1,954	9,601	12,079
	Paid Check Image:CD-ROM per CD	-	-	-	-	-	-	1	-	1
	Paid Check Image Viewed WC Plus	-	-	-	-	12	-	84	57	153
	WC Search Image Results List	-	-	-	-	-	-	1	13	14

**APPENDIX E  
UNIVERSITY OF FLORIDA  
AVERAGE MONTHLY VOLUME BY ACCOUNT  
FY 2009**

<u>Service Category</u>	<u>Service Detail</u>	<u>Concentration</u>	<u>ACH/ Wire</u>	<u>Credit Card</u>	<u>Cashiers</u>	<u>Payroll</u>	<u>PR Tax</u>	<u>Student Financials</u>	<u>Accounts Payable</u>	<u>Total</u>
<b>Account Reconciliation</b>										
	Deposit Reconciliation per Deposit	167	-	-	-	-	-	-	-	167
	Deposit Recon Monthly Maintenance	1	-	1	-	-	-	-	-	2
	Deposit Reconciliation Postage	1	-	1	-	-	-	-	-	2
	Outstanding Issue Items on File	-	-	-	-	1,916	-	1,058	7,701	10,675
	Positive Pay Monthly Maint	-	-	-	-	1	-	1	1	3
	Full Reconciliation per Item	-	-	-	-	526	-	1,955	9,602	12,083
	Full Recon Monthly Maint	-	-	-	-	1	-	1	1	3
	ARP Payee Match Positive Pay/Item	-	-	-	-	526	-	1,935	9,602	12,063
	Pos Pay Exception Item Image	-	-	-	-	1	-	4	14	18
	Postage/Mailing-1st Cl/UPS/Priority	-	-	-	-	1	-	1	1	3
	ARP Paid-No Issue Items	-	-	-	-	6	-	3,348	137	3,490
	Positive Pay Exceptions	-	-	-	-	1	-	4	26	30
	ARP Paper Reports	-	-	-	-	1	-	1	1	3
	Online ARP Issue	-	-	-	-	-	-	53	-	53
	Online ARP Check Cancel	-	-	-	-	-	-	28	-	28
<b>Remote Deposit Capture</b>										
	RDC volume	9,872	-	-	-	-	-	2,822	-	12,693
	RDC on us items	1,985	-	-	-	-	-	768	-	2,753
	RDC locations	2	-	-	-	-	-	-	-	2
	RDC Image item clearing	4,543	-	-	-	-	-	1,368	-	5,911
	RDC IRD item clearing	3,157	-	-	-	-	-	686	-	3,843
	RDC Nonconforming Image over 1%	185	-	-	-	-	-	-	-	185

**APPENDIX E  
UNIVERSITY OF FLORIDA  
AVERAGE MONTHLY VOLUME BY ACCOUNT  
FY 2009**

<u>Service Category</u>	<u>Service Detail</u>	<u>Concentration</u>	<u>ACH/ Wire</u>	<u>Credit Card</u>	<u>Cashiers</u>	<u>Payroll</u>	<u>PR Tax</u>	<u>Student Financials</u>	<u>Accounts Payable</u>	<u>Total</u>
<b>Electronic Information Services</b>										
	Prior Day Access	1	1	1	1	1	1	1	1	8
	Current Day Accounts	1	1	1	-	1	1	1	1	7
	Current Day Report Access	51	61	43	1	81	40	87	71	435
	Prior Day Report Access	64	76	55	31	86	49	96	106	562
	Return item	32	57	-	-	72	-	707	60	926
	Current Day item viewed	-	130	-	-	-	-	-	8,260	8,390
	Prior Day item viewed	924	1,461	3,890	89	1,023	62	4,848	30,973	43,269
	Current Day Extended detail	20	526	102	-	-	-	3	1	652
	Prior Day Extended detail	1	372	110	-	1	-	7	8	499
	On-line Stop Payment	-	-	-	-	-	-	37	50	87
	Check Copy Request	-	-	-	-	-	-	-	1	1
	Check Status	-	-	-	-	29	-	132	179	339
	Wireless Notification	2	-	-	-	-	-	-	-	2
<b>Global Wire Transfer</b>										
	Online International Wire-FX SD	-	10	-	-	-	-	-	-	10
	Online International Wire-FX LD	-	>1	-	-	-	-	-	-	>1
	Online Account Transfer	-	1	-	-	-	-	-	-	1
	Online Domestic Wire	10	35	2	-	-	-	4	-	50
	Online Book Transfer	-	2	-	-	-	-	-	-	2
	Online International Wire-USD	-	24	-	-	-	-	-	-	24
	Incoming Wire	10	22	-	-	-	-	-	-	32
	Incoming International Wire	-	7	-	-	-	-	-	-	7
	Book Transfer Credit	-	3	-	-	-	-	-	-	3
	International Book Transfer Credit	-	15	-	-	-	-	1	-	16
	Debits Posted	9	72	2	-	-	-	4	-	87

**APPENDIX E  
UNIVERSITY OF FLORIDA  
AVERAGE MONTHLY VOLUME BY ACCOUNT  
FY 2009**

Deposits	10	46	-	-	-	-	1	-	57
----------	----	----	---	---	---	---	---	---	----

**APPENDIX E  
UNIVERSITY OF FLORIDA  
AVERAGE MONTHLY VOLUME BY ACCOUNT  
FY 2009**

<u>Service Category</u>	<u>Service Detail</u>	<u>Concentration</u>	<u>ACH/ Wire</u>	<u>Credit Card</u>	<u>Cashiers</u>	<u>Payroll</u>	<u>PR Tax</u>	<u>Student Financials</u>	<u>Accounts Payable</u>	<u>Total</u>
<b>Wholesale Lockbox</b>										
	Standard item processed	496	-	-	-	-	-	-	-	496
	Check image/photocopy	452	-	-	-	-	-	-	-	452
	Correspondence/ Unprocessables	253	-	-	-	-	-	-	-	253
	Deposit Prep Charge	72	-	-	-	-	-	-	-	72
	Overnight Package Pmts per item	82	-	-	-	-	-	-	-	82
	Cash Payment Processing	1	-	-	-	-	-	-	-	1
	Monthly Maintenance	1	-	-	-	-	-	-	-	1
	Post Office Returned Mail	>1	-	-	-	-	-	-	-	>1
	Micr data capture	496	-	-	-	-	-	-	-	496
	Value added keying	16,845	-	-	-	-	-	-	-	16,845
	Monthly transmission Maintenance	1	-	-	-	-	-	-	-	1
	WC LBX Detail Report	1	-	-	-	-	-	-	-	1
	Non-truncated LBX Pkg Prep Mailout	1	-	-	-	-	-	-	-	1
	Special Reassociations	496	-	-	-	-	-	-	-	496
	Lockbox Deposit Items	473	-	-	-	-	-	-	-	473
	Batch Processing	32	-	-	-	-	-	-	-	32